



## QTIP moves into the future!

A joint project of SC Healthy Connections and the SC AAP

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### How QTIP Works with Practices and Stakeholders

#### Pediatric Practices

- 18 practices selected
- Each practice identified a QI team lead: practitioner, nurse and office manager
- 4 year commitment

#### Plan-Do-Study-Act cycles

- Practices document quality improvement work

#### Maintenance of Certification

- Physicians can earn Part IV MOC credit on QI work

#### Regular Contact

- Monthly conference calls
- Blog (where data and QI minutes are also posted)

#### Learning Collaborative

- Semi-annual sessions attended by QI team
- Quality measures presented, expert speakers, PCMH and behavioral health concepts, information sharing, etc.

#### Site Visits

- QTIP team technical assistance site visits
- Peer reviewer participation
- Academic detailing
- Mental Health education and community resource meetings
- Quality Improvement coaching

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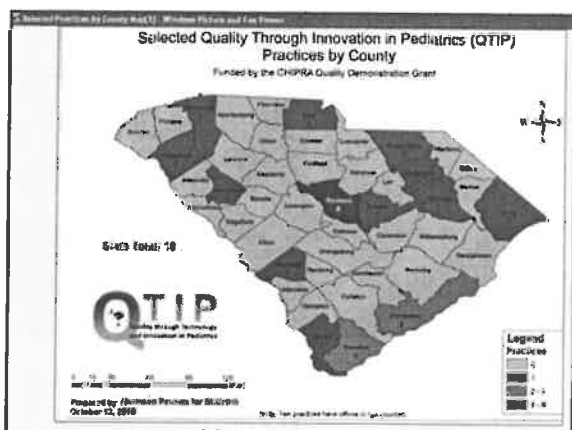
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### What did we accomplish?

- Success in
  - Improving attitudes toward behavioral health services,
  - an increase in the rate of developmental and mental health screening,
  - focused activities on obesity,
  - getting children needed dental services,
  - Improving outcomes in asthma,
  - making access to the pediatric medical home better,
  - struggles with ED visitation rates,
  - improved compliance with follow-up recommendations for ADHD,
  - focusing on the needs of adolescents and
  - more children receiving for well child visits

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### What did we accomplish?

- A culture of "quality"
  - Leaders felt more comfortable with developing QI projects
  - Nurses, front office staff reported increased confidence as partners with doctors in QI decision making
  - Providers reported that interacting with other providers enhanced care-delivery decision-making
  - Providers reported that the sharing of successes and challenges encouraged commitment to high performance
  - Growing awareness on the importance of measuring outcomes, assessing goals and focusing on behavioral health within the pediatric medical home both within and outside of the QTIP practices

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### What enabled success?

- Commitment of a lead practice champion
- Regular quality improvement meetings
- Buy in from other office staff
- Defined job responsibility for an individual to supervise quality within the office

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## The future

- QTIP will be funded by SC DHHS
- QTIP will be open to all pediatric ambulatory care facilities within the state of South Carolina
- Focus of work will be on SC DHHS measures of interest, but will also enable practices to work on issues of their own choosing

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# QTIP

Quality Improvement  
Partnerships and Training for Pediatricians

## What's in QTIP for me and my practice?

- Development of relationships with other practices to help improve healthcare for SC's children
- Part IV MOC credit if SC AAP member
- Assistance with integration of mental health services into your office
- Opportunities to participate in learning collaborative sessions, on site technical assistance visits and QI workshops
- Getting prepared for pay for performance changes in the medical market place
- Being at the cutting edge of pediatric practice



### What are the requirements to participate?

- QTIP is a minimum two year commitment. Practices will be required to
  - Name a lead coordinator/ contact and internal QI team with at a minimum a practitioner, nurse, and front office staff or administrator
  - Identify and work on QI projects and document your work through periodic reports and data registries
  - Participate in technical assistance visits at your office
  - Consider Patient Centered Medical Home standards and further integration of mental health services within your office

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### How will QTIP help?

- Working with SC Healthy Connections and SC AAP, QTIP will
  - Highlight key pediatric measures
  - Teach quality improvement techniques
  - Promote the patient centered medical home model
  - Support mental health skill building and integration
  - Provide learning collaborative sessions and technical assistance
  - Offer networking opportunities

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### How do I join QTIP?

- You can apply online at [www.scdhhs.gov/qtip](http://www.scdhhs.gov/qtip)
- Or contact
  - Lynn Martin
  - Project Director
  - [martiniv@scdhhs.gov](mailto:martiniv@scdhhs.gov)
  - 803 898 0093
  - Francis Rushton
  - Medical director
  - [frushton@aap.net](mailto:frushton@aap.net)

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## Meet and Greet January 24<sup>th</sup>

QTIP is continuing and expanding in 2015

If you are interested in learning more about QTIP, you are invited to attend a 30 minute "Meet and Greet" on Saturday, January 24<sup>th</sup> at 12:15 (held in the same room as the CATCH meeting).

QTIP staff and some QTIP practice staff will be available to discuss the QTIP program and provide information on joining this initiative in 2015.

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